

SCRUTINY BOARD (SAFER AND STRONGER COMMUNITIES)

Meeting to be held in Civic Hall, Leeds, LS1 1UR on Monday, 20th April, 2015 at 10.00 am

(A pre-meeting will take place for ALL Members of the Board at 9.30 a.m.)

MEMBERSHIP

Councillors

B Anderson (Chair) Adel and Wharfedale;

J Bentley Weetwood;

A Blackburn Farnley and Wortley;

J Dunn Ardsley and Robin Hood;

R Grahame Burmantofts and Richmond Hill;

M Harland Kippax and Methley;

P Harrand Alwoodley;

J Jarosz Pudsey;

K Ritchie Bramley and Stanningley;

M Robinson Harewood;

B Urry Roundhay;

N Walshaw Headingley;

Please note: Certain or all items on this agenda may be recorded

Agenda compiled by:

Guy Close Scrutiny Unit Civic Hall LEEDS LS1 1UR

Tel: 39 50878

Head of Scrutiny and Member Development:
Peter Marrington

Tel: 39 51151

www.twitter.com/scrutinyleeds

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AGENDA

Item No	Ward/Equal Opportunities	Item Not Open		Page No
1			APPEALS AGAINST REFUSAL OF INSPECTION OF DOCUMENTS	
			To consider any appeals in accordance with Procedure Rule 25* of the Access to Information Procedure Rules (in the event of an Appeal the press and public will be excluded).	
			(* In accordance with Procedure Rule 25, notice of an appeal must be received in writing by the Chief Democratic Services Officer at least 24 hours before the meeting).	
2			EXEMPT INFORMATION - POSSIBLE EXCLUSION OF THE PRESS AND PUBLIC	
			To highlight reports or appendices which officers have identified as containing exempt information, and where officers consider that the public interest in maintaining the exemption outweighs the public interest in disclosing the information, for the reasons outlined in the report.	
			2 To consider whether or not to accept the officers recommendation in respect of the above information.	
			3 If so, to formally pass the following resolution:-	
			RESOLVED – That the press and public be excluded from the meeting during consideration of the following parts of the agenda designated as containing exempt information on the grounds that it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that if members of the press and public were present there would be disclosure to them of exempt information, as follows:	
			No exempt items have been identified.	

Item No	Ward/Equal Opportunities	Item Not Open		Page No
3			LATE ITEMS	
			To identify items which have been admitted to the agenda by the Chair for consideration.	
			(The special circumstances shall be specified in the minutes.)	
4			DECLARATIONS OF DISCLOSABLE PECUNIARY INTERESTS	
			To disclose or draw attention to any disclosable pecuniary interests for the purposes of Section 31 of the Localism Act 2011 and paragraphs 13-16 of the Members' Code of Conduct.	
5			APOLOGIES FOR ABSENCE AND NOTIFICATION OF SUBSTITUTES	
			To receive any apologies for absence and notification of substitutes.	
6			MINUTES - 16 FEBRUARY 2015	1 - 4
			To confirm as a correct record, the minutes of the meeting held on 16 February 2015	
7			TACKLING ILLEGAL MONEY LENDING - RECOMMENDATION TRACKING	5 - 14
			To consider a report setting out the progress made in responding to the recommendations aimed at tackling illegal money lending in Leeds	
8			QUARTERLY PERFORMANCE REPORT	15 - 32
			To consider performance management information relating to services within this Board's portfolio	32
9			FINAL INQUIRY REPORT - PECKFIELD LANDFILL SITE	33 - 34
			To consider the draft inquiry report arising from the Board's Peckfield Landfill Site Inquiry	
			(Inquiry report to follow)	
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Item No	Ward/Equal Opportunities	Item Not Open		Page No
10			DATE AND TIME OF NEXT MEETING	
			To be confirmed	
			THIRD PARTY RECORDING	
			Recording of this meeting is allowed to enable those not present to see or hear the proceedings either as they take place (or later) and to enable the reporting of those proceedings. A copy of the recording protocol is available from the contacts named on the front of this agenda.	
			Use of Recordings by Third Parties– code of practice	
			a) Any published recording should be accompanied by a statement of when and where the recording was made, the context of the discussion that took place, and a clear identification of the main speakers and their role or title.	
			b) Those making recordings must not edit the recording in a way that could lead to misinterpretation or misrepresentation of the proceedings or comments made by attendees. In particular there should be no internal editing of published extracts; recordings may start at any point and end at any point but the material between those points must be complete.	

SCRUTINY BOARD (SAFER AND STRONGER COMMUNITIES)

MONDAY, 16TH FEBRUARY, 2015

PRESENT: Councillor B Anderson in the Chair

Councillors J Bentley, A Blackburn, J Dunn,

R Grahame, M Harland, P Harrand, K Ritchie, M Robinson, C Towler and

B Urry

58 Late Items

There were no late items.

59 Declarations of Disclosable Pecuniary Interests

There were no disclosable pecuniary interests declared to the meeting.

60 Apologies for Absence and Notification of Substitutes

Apologies for absence were received from Councillors J Jarosz and N Walshaw.

Councillor C Towler substituted for Councillor J Jarosz.

61 Minutes - 8 December 2014

RESOLVED – That the minutes of the meeting held on 8 December be confirmed as a correct record.

62 Tackling Domestic Violence and Abuse - Tracking of Scrutiny recommendations

The report of the Head of Scrutiny and Member Development set out the progress made in responding to the recommendations arising from the earlier Scrutiny review on tackling domestic violence and abuse.

The following were in attendance to respond to Members' questions:

- Councillor Mark Dobson, Executive Member, Cleaner, Stronger and Safer Communities
- Bridget Emery, Chief Officer, Strategy and Commissioning
- Louise Hackett, Programme Leader, Public Health
- Michele Tynan, Chief Officer, Access and Care, Adult Social Care
- Maxine Naismith, Head of Service, Adult Social Care.

In summary the main areas of discussion were:

- Consideration of the position status of the Board's recommendations in terms of their on-going relevance and the progress made in implementing the recommendations based on a standard set of criteria.
- The role of the CPS.
- The importance of an inclusive multi-sector partnership approach.
- The ongoing work of the 'breakthrough' project in relation to domestic violence.
- The need to have in place a variety of safe and appropriate environments in which domestic violence can be reported and discussed and the recognition that people will have different needs at different times.
- Arrangement in place to ensure any lessons learnt from HMIC inspections and resulting recommendations are progressed and monitored.
- Methodologies used to ensure initiatives are tracked, validated and reviewed to ensure successful delivery and that desired outcomes are met.
- Members support for the Caring Dads initiative.
- Clarification around the workings of the Claire's Law Panel.
- The recognition that improved reporting of domestic violence will affect occurrence statistics and the need to have a communication strategy in place to describe this.
- The need to ensure all front line staff can recognise signs of domestic violence and feel empowered to report it.

RESOLVED -

- (a) That the report be noted.
- (b) That recommendations 1, 10, 11, and 21 be classified as 'achieved' (category 2) and that the remaining recommendations be classified as 'not fully implemented. Progress made acceptable. Continue monitoring (category 4).
- (c) That the Board reviews progress in six months.

63 Migration Update

The Assistant Chief Executive (Citizens and Communities) submitted a report providing an update on a range of issues relating to migration in Leeds.

The following were in attendance to respond to Members' questions:

- Councillor Gruen, Executive Member for Neighbourhoods, Planning and Personnel
- James Rogers, Assistant Chief Executive (Citizens and Communities)
- Liz Cook, Chief Officer, Housing Management
- David Brown, Head of Migration Yorkshire
- Anne McMaster, Executive Officer, Citizens and Communities.

In summary the main areas of discussion were:

- The acknowledgement of the positive contribution, both economically and culturally made by migrants, now and in the history of Leeds.
- Managing and understanding the perception of migration.
- The need to equip elected members with appropriate and correct information in relation to migrants in order to address any questions raised by constituents.
- The respective roles of Leeds City Council and the Home office in relation to some services, particularly asylum seekers.
- The issue of trafficking.
- The importance of MESH and other language learning provision.
- Clarification regarding housing eligibility and associated statistics.
- The need for further work in relation to understanding the migrant population in Leeds and their service needs.

RESOLVED -

- (a) That the report be noted.
- (b) That the appropriate Scrutiny Board be asked in the municipal year 2015/16 to undertake further work in this area. The focus of which will be determined by the successor Board.

64 Work Schedule

The report of the Head of Scrutiny and Member Development presented the Board's current work schedule. The minutes of the Executive Board meeting held on 17 December 2014 were also appended to this report for Members' information.

RESOLVED – That the Board's work schedule and the Executive Board minutes be noted.

65 Date and Time of Next Meeting

Monday, 16 March 2015 at 10.00 am. (Pre-meeting for all Board Members at 9.30 am)

(The meeting concluded at 11.45 am)



Agenda Item 7



Report author: Peter Marrington

Tel: 39 51151

Report of the Head of Scrutiny and Member Development

Report to Scrutiny Board (Safer and Stronger Communities)

Date: 20 April 2015

Subject: Tackling illegal money lending - recommendation tracking

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	☐ Yes	⊠ No
Are there implications for equality and diversity and cohesion and integration?	☐ Yes	⊠ No
Is the decision eligible for Call-In?	☐ Yes	⊠ No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	☐ Yes	⊠ No

1.0 Purpose of this report

1.1 This report sets out the progress made in responding to the recommendations arising from the Scrutiny review aimed at tackling illegal money lending in Leeds.

2.0 Background information

- 2.1 Last year the Safer and Stronger Communities Scrutiny Board raised concern about illegal money lending activity within Leeds and expressed an interest in undertaking further Scrutiny of the activities being undertaken by the Council and its partners to address this issue. The Board received a report in September 2013 from the Assistant Chief Executive (Citizens and Communities) which summarised the work already undertaken by the Council and its partners, including the national Illegal Money Lending Team. It also provided details of a Leeds action plan that had been developed by the Illegal Money Lending Team in conjunction with the Council and other partners.
- 2.2 The Scrutiny Board welcomed the level of activity being undertaken in addressing illegal money lending in Leeds. However, it was felt that communications surrounding this area of work needed to be improved.
- 2.3 The Scrutiny Board agreed to undertake a separate piece of work to explore how the Council can assist the Illegal Money Lending Team in raising the profile of existing advice and support services and encourage more residents to report illegal money lending activity. The conclusions and recommendations arising from this Scrutiny review were agreed by the Board in February/March 2014.

3.0 Main issues

- 3.1 The Scrutiny recommendation tracking system allows the Scrutiny Board to consider the position status of its recommendations in terms of their on-going relevance and the progress made in implementing the recommendations based on a standard set of criteria. The Board will then be able to take further action as appropriate.
- 3.2 This standard set of criteria is presented in the form of a flow chart at Appendix 1. The questions in the flow chart should help to decide whether a recommendation has been completed, and if not whether further action is required. Details of progress against each recommendation are set out within the table at Appendix 2.

4.0 Recommendations

- 4.1 Members are asked to:
 - Agree those recommendations which no longer require monitoring;
 - Identify any recommendations where progress is unsatisfactory and determine the action the Board wishes to take as a result.

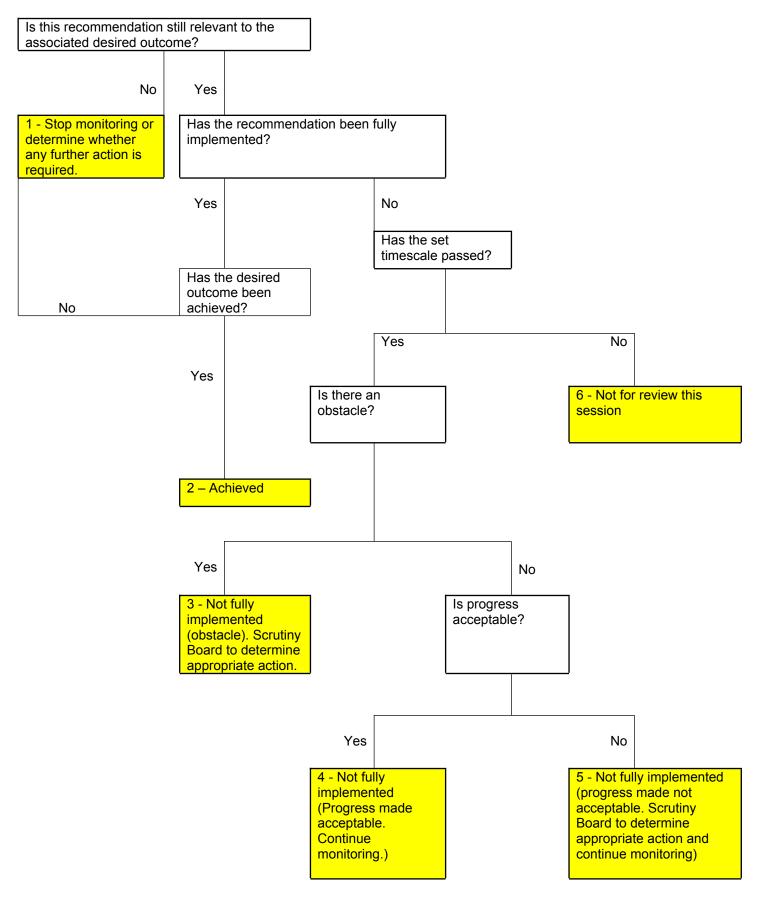
5.0 Background documents¹

5.1 None.

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.

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Recommendation tracking flowchart and classifications: Questions to be considered by Scrutiny Boards



Position Status Categories

- 1 Stop monitoring or determine whether any further action is required
- 2 Achieved
- 3 Not fully implemented (Obstacle)
- 4 Not fully implemented (Progress made acceptable. Continue monitoring)
- 5 Not fully implemented (Progress made not acceptable. Continue monitoring)
- 6 Not for review this session

Recommendation 1 - That the Assistant Chief Executive (Citizens and Communities) works closely with the Head of Communications and Engagement and the local Illegal Money Lending Team LIASE Officer to develop a marketing communications plan to complement the existing High Cost Lending marketing campaign. This plan should sit alongside the Illegal Money Lending Team Leeds Action Plan and be revised on an annual basis.

Formal response (March 2014):

Work has already been commenced on developing such a plan and this should be in place by mid-March.

Position: October 14

Discussions and draft action plan in place facilitated by LCC press office.

Recent case has produced a witness who is willing to discuss his experiences and an anonymous video is to be shot and edited by LCC press team and team at LCC for use in local communities to show the personal side of Illegal Lending and the impact this can have.

This to be part of a general awareness campaign during November, December and January during a time of year when loan sharks are doing a lot of business mainly due to cost of Christmas.

Plans to replicate the successful Facebook advertising campaign undertaking by Comms team – 165000 people reached and 2500 direct clicks on the Adult Safeguarding website for an outlay of £500. The Illegal Money Lending Team (IMLT) to consider budget options to cover this – possibly from Proceeds of Crime Money.

This video to be used in a campaign planned to cover November and December when many are shopping for Christmas and face financial pressures and also in January when people are struggling to pay back debts.

Footnote – The promotional video has now been produced and is available for Members to view at the commencement of this item.

Position Status (categories 1 – 6) This is to be formally agreed by the Scrutiny Board

Agreed by the Scrutiny Board as category 2 – Achieved, at its meeting on 13 October 2014.

Recommendation 2 - That the Assistant Chief Executive (Citizens and Communities) works closely with the Financial Inclusion Team, Advice Leeds and appropriate Directorates, to develop a comprehensive training toolkit aimed at up-skilling frontline staff to enable them to have the knowledge and capacity to detect those individuals in financial crisis and signpost them to appropriate support and advice services.

Formal response (March 2014):

A toolkit is currently being developed to coincide with a major launch in March of a city wide campaign aimed at publicising support for citizens facing financial problems. In line with recommendation 1, support for illegal lending victims can be incorporated within this work.

Position: October 14

Frontline worker sessions have content (slides, videos, briefing notes) that are directly relevant with regard to a toolkit. This will also include information on the Money Information Centre which has up to date referral information for all areas of Leeds covering the key topics.

Position: April 15

Action days targeted in the most deprived communities and those with anecdotal evidence of illegal lending currently being planned.

Work has taken place with Children's Services and briefings delivered at headteachers forums. A One Minute Guide has been prepared giving information about the Money Information Centre website, which includes details of how to report a Loan Shark. This guide will be considered by Children's Services Improvement Partnership group of senior leaders from across children's services and their partner organisations. The Guide will then be publicised on all appropriate web pages within Children's Services including the Youth Information Hub.

Public Health have produced a comprehensive training resource to equip staff and assist them in understanding and promoting better understanding of financial issues faced by citizens.

Position Status (categories 1 – 6) This is to be formally agreed by the Scrutiny Board

2 – Achieved

Recommendation 3 - That the Assistant Chief Executive (Citizens and Communities) works closely with the Director of Public Health, Director of Adult Social Care and Director of Children's Services to explore how best to raise the profile of tackling legal and illegal lending amongst frontline staff within the health and social care sector and equip them with the knowledge and capacity to detect vulnerable individuals in financial crisis and signpost them to appropriate support and advice services.

Formal response (March 2014):

The content of the toolkit referenced in recommendation 2 require to be incorporated within the staff training programmes of the Directorates referred to in this recommendation. Assistant Chief Executive (Citizens and Communities) will discuss with the Director of Public Health and Director of Adult Social Care, how this work can become part of the training plans of appropriate front line staff. Although not specifically referenced in this recommendation, it would also be appropriate to discuss similarly with the Director of Children's Services in order to include front line staff in that Directorate particularly Children's Social Workers.

The Scrutiny Board agreed at its March meeting to amend the wording of this recommendation to include the Director of Children's Services.

Position: October 14

Initial work with Leeds City Credit Union, Public Health and Advice Providers has taken place to look at logistics of providing short, smart briefing sessions to as many Social Care, Health and Housing staff as possible. These sessions are aimed at ensuring as many staff as possible are aware of issues and have referral options at hand.

Sessions will be no longer than an hour long and situated in neighbourhoods to enable staff to easily attend without taking too much time out of the working day.

Social care senior managers have been contacted and guidance given on how best to reach as many staff as possible. A short consultation with staff has been done to assess issues around financial inclusion that have been reported to them. Sessions to take place in conjunction with Leeds City Credit Union, Leeds CAB or other advice provider in Autumn

Housing –discussions about sessions for these staff have been positive. Autumn sessions planned also – once restructure has settled down – to be arranged with area managers

Health – these staff to be included in the above sessions where possible and more bespoke sessions to be delivered in early 2015 also.

Position: April 15

Work has taken place in collaboration with Public Health to develop frontline worker briefing sessions. The sessions also feature up to date information on advice provision, credit union services, food aid network and the scams and frauds project. Initial session have been delivered or are planned as follows:

Adult Social Care - Social Work Teams at St James Hospital and other front line health

worker sessions planned. Consideration of how sessions can be delivered to other fieldwork staff across Adult Social Care is being looked at.

Housing Leeds - Frontline workers briefings planned for all Housing Leeds staff in coming months. Three sessions for all staff based in the West taking place during March. These sessions are to be replicated in the rest of the city in April to June 2015. The sessions have been identified as mandatory training for Housing Leeds staff.

Children's Services – Sessions planned for outreach workers and Family Support Workers in Children's Centres. Initial discussions held with Children's Services managers but difficulties identified in terms of delivery to fieldwork staff in this Directorate.

Position Status (categories 1 – 6) This is to be formally agreed by the Scrutiny Board

4 - Not fully implemented (Progress made acceptable. Continue monitoring.)

Recommendation 4 - That the Assistant Chief Executive (Citizens and Communities) works closely with the Director of Children's Services to determine an appropriate route for promoting the education package developed by the Illegal Money Lending Team into Leeds Schools.

Formal response (March 2014):

Assistant Chief Executive (Citizens and Communities) will discuss with the Director of Children's Services what the most appropriate route is, perhaps working through clusters, to develop a mechanism for disseminating this information to schools.

Position: October 14

A meeting took place in May with officers from Children's Services to discuss the best route into schools. Presentations were given at two Headteacher Forums at Hillside Centre, Beeston (7 July) and Pudsey Civic Hall (8 July)

Packs to be distributed through the Personal Social and Health Education Network which includes access to all schools

Youth Parliament to receive presentation on Illegal Lending and then to recommend to school councils to disseminate education packs and complete a piece of work on IML within the school (November/December 2014)

Information on IML hotline and MIC to be displayed on as many plasma screens in schools as possible

Family Support Workers to be briefed at team meetings in order to spot issues with parents

Information to parents available through schools in printed format to be distributed

Also work in progress with West Yorkshire Police to involve their Youth Explorer schemes in joint piece of work about IML and Scams and Frauds targeting older people.

Position: April 15

Leaflets ordered and ready to be sent out for distribution in schools at the same time as the aforementioned video footage is released. School Councils to be approached by Leeds Youth Parliament to design relevant messages for students and parents.

Position Status (categories 1 – 6) This is to be formally agreed by the Scrutiny Board

2 – Achieved

Recommendation 5 - That the Assistant Chief Executive (Citizens and Communities) works closely with the Chair of the Member Development Working Group to explore how best to deliver training to Elected Members to enable them to have the knowledge and capacity to detect those individuals in financial crisis and signpost them to appropriate support and advice services

Formal response (March 2014):

Assistant Chief Executive (Citizens and Communities) will discuss with the Chair of the Member Development Working Group how the toolkit referred to in recommendation 2 can be incorporated into appropriate training materials to support Elected Member development.

Position: October 14

Topic to be broadened to cover not just illegal money lending but also areas such as high cost legal lending, looking at deprived areas and how people are accessing these loans, the different pay day lending schemes and information on sign-posting. It was also agreed that:

- A briefing session on the subject be held covering advice/credit union/ illegal lending attempt to schedule this at a time when members are in situ to encourage maximum take up.
- Members should also be given the option to attend joint briefing sessions that are currently being delivered to front line officers.

Position: April 15

Session for elected members planned – work is now taking place to ascertain the best way of ensuring as many Members as possible attend the session, which could possibly be attached to a full council meeting or other event where most councillors are present. Session plan currently being finalised but delivery will be delayed until after the completion of the local election period.

Position Status (categories 1 – 6) This is to be formally agreed by the Scrutiny Board

2 - Achieved

Recommendation 6 - That the Assistant Chief Executive (Citizens and Communities) works closely with the Financial Inclusion Team and the Director of Children's Services in promoting greater awareness in local secondary schools of the services provided by the Credit Union.

Formal response (March 2014):

This was an additional recommendation agreed by the Scrutiny Board during its meeting in March 2014.

Position: October 14

Business manager at Leeds City Credit Union (LCCU) are also involved in discussions around frontline sessions and are keen to expand their reach into as many secondary schools as possible.

Contact details for all Cluster Managers has now been obtained – contact to be made early October.

Position: April 15

LCCU have obtained funding to produce an automated IT based accounting system for schools savings club work. This will assist in enabling schools savings clubs to be delivered with less need for detailed involvement from school staff therefore making the project more attractive to schools. Contact made with Clusters to seek possible attendance at their meetings but this has not occurred to date. Direct contact made with 2 high schools and discussions held but as yet no definitive progress made.

Position Status (categories 1 – 6) This is to be formally agreed by the Scrutiny Board

4 - Not fully implemented (Progress made acceptable. Continue monitoring.)



Report authors: Anne McMaster / Rob Wood / Debra Scott

Tel: x50432 / 52726 / 57578

Report of Director of Environment and Housing and Assistant Chief Executive (Citizens and Communities)

Report to Safer and Stronger Communities Scrutiny Board

Date: 20 April 2015

Subject: Quarterly Performance Report

Are specific electoral Wards affected?	☐ Yes	⊠ No
If relevant, name(s) of Ward(s):		
Are there implications for equality and diversity and cohesion and integration?	☐ Yes	⊠ No
Is the decision eligible for Call-In?	☐ Yes	⊠ No
Does the report contain confidential or exempt information?	☐ Yes	⊠ No
If relevant, Access to Information Procedure Rule number:		
Appendix number:		

Summary of main issues

Last year the Safer and Stronger Communities Scrutiny Board agreed revised arrangements for reporting performance across its remit. This includes receiving on an alternate basis a detailed report on performance in areas relating to the 'Stronger' and 'Safer' communities respectively – these detailed reports are to be provided in quarters 1 and 2. It also allows the Director / Assistant Chief Executive an opportunity to highlight good performance as well as identify any emerging areas of concern or risks. This report for quarter 3 provides information on both Safer and Stronger elements of the Board's remit.

Recommendations

Members are invited to consider the quarterly report of the Director of Environment and Housing and the Assistant Chief Executive (Citizens and Communities) relating to the Safer and Stronger elements of the Board's remit.

1 Purpose of this report

1.1 The purpose of the report is to provide the Board with an update from the Director of Environment and Housing and the Assistant Chief Executive (Citizens and Communities), highlighting areas of good performance as well as challenges, and emerging areas of concern or risks. It also provides an opportunity for the Board to consider some of the emerging developments relating to the Safer and Stronger aspects of the Board's remit.

2 Background information

2.1 This report takes account of the changing corporate reporting arrangements, and the agreed arrangements for providing performance information to Scrutiny Boards, as well as the specific requirements agreed by this Board.

3 Main issues

3.1 Citizens and Communities

A detailed account of the current position can be found at Appendix 1. Briefly the main areas covered are:

- 3.1.1 The Communities Board has met 4 times since its inception in January 2014. The Board has had some positive discussions on community committees and community hubs and is currently working to establish a realistic and deliverable forward work plan. In order to assist this conversations have taken place with each Board member, and a separate report to Scrutiny outlines the outcome of these.
- 3.1.2 During 2014 the Board has been developing the Partners Project which is a practical expression of what the Board is trying to achieve, and will provide learning for future community empowerment and engagement.
- 3.1.3 In addition work has continued in all other areas (as outlined in Appendix 1) including:
 - Supporting and promoting community committees.
 - Poverty Truth Challenge
 - Migration

3.2 Environment & Housing

- 3.2.1 A highlight report is given as Appendix 2 to this report; this contains quarter 3 data, or latest available data where we are able to provide it.
- 3.2.2 Areas of performance to highlight include:
 - Domestic Burglary which continues to show year on year improvement in the number of recorded offences. However, there has been an increase in this number since the last quarter and Leeds has seen an increase in its rate from 13 to 14 (per 1,000 households). There has been a change in

- recording procedure, with multiple offences recorded where a shared property is burgled. This has led to some increases in reported crime levels, especially in areas with high student or shared accommodation.
- Anti-social Behaviour In the 12 months to the end of December 2014, there were 5,277 new enquiries allocated to LASBT, an 11.9% (+605) increase on the previous 12 month period. 1,177 new enquiries were received in quarter 3 which is a 13.1% increase on the same period for 2013/14. The greatest volume of enquiries is noise nuisance, accounting for over 57% of all ASB reports. The volume of noise reports has been consistently high since the integration of the daytime service and out of hours (OOH) noise nuisance into LASBT.
- Domestic Violence has shown a slight decrease of 0.1% in the prevalence of repeat victimisation from the previous period (down to 35.2% as of December 2014). Actual reported incidents have increased in the last 12 months to the end of December 2014, by 5.7% (770 more offences). To support the domestic violence strategy, the service has started to monitor repeat suspect rates and will use information to influence delivery. In the 12 months to December 2014 the 12 month rolling repeat suspect rate stood at 16.0% (2,282 repeat suspects) a 0.2% decrease from the previous quarter.
- Drugs and Alcohol programmes are continuing to deliver improved levels of successful completions against previous years' performance. Unfortunately this quarter we are only able to produce data up to November 2014 due to issues with NDTMS (National Drug Treatment Monitoring System) data.
- Missed bins figures are showing continued improvement against last year's figures and the overall trend is positive. Factors such as the phase 1 introduction of in-cab technology and a change to a four-area crew supervision pattern have been reported as having a positive impact.
- Recycling YTD figures (December 2014) are showing a slight reduction of 0.7% than for the same period last year despite kerbside recycling volumes being up by 6.7% (adding 1.4% to the NI recycling performance). This overall slight reduction is partially attributed to AWM recycling less from their plant and doing more energy recovery than recycling.
- Tonnage to landfill which although not currently on target, is showing slightly reduced YTD (December 2014) figures than for the same period last year. Kerbside collected black bin waste is showing a reduction of 3,529t for the same period.

4 Corporate Considerations

4.1 Consultation and Engagement

4.1.1 This is a performance report for the Board's information and as such there is no need for wider consultation. If the Board determines that any performance area requires further investigation, then it may be decided that the views of interested parties should be sought or that existing information reflecting the views of customers and others stakeholders should be provided to the Board.

4.2 Equality and Diversity / Cohesion and Integration

4.2.1 This is not a decision-making report and as such there is no need for an EIA screening document to be completed.

The business of the Safer and Stronger Communities Scrutiny Board is to consider the extent to which the corresponding Partnership Boards are delivering City Priorities and also to review and challenge the Council's own performance in relation to the Safer/Stronger agenda in particular as outlined in the Best Council Plan 2013-17. As part of this role, the Scrutiny Board will consider the extent to which the relevant partnership boards and directorates are addressing crosscutting issues, including equality and diversity and cohesion and integration. This will be taken into account when determining the performance information the Scrutiny Board may require. Specifically, the Board's remit also includes scrutiny of cohesion and integration matters under the Stronger Communities element of its work.

4.3 Council policies and City Priorities

4.3.1 The performance information received by the Board allows it to assess and challenge performance in relation to the delivery of specific city priorities and priorities within the Best Council Business Plan 2013-17.

4.4 Resources and value for money

4.4.1 The Board has specifically asked that the performance information provided is based on information that is already available, and has determined that it will only require more detailed reports where it wants to examine performance areas in more depth, thereby ensuring that reporting arrangements remain efficient and effective.

4.5 Legal Implications, Access to Information and Call In

4.5.1 The report is provided within the context of the formal role of Scrutiny Boards within the Council's constitution. There is no decision being made and there is therefore no call-in requirement.

4.6 Risk Management

4.6.1 The provision of performance information to the Board is designed to enable the Board to fulfil its role effectively and as such will minimise the risks of non-delivery of City Priorities and Best Council Business Plan Priorities. Care is being taken to make use of existing data rather than create an additional reporting burden.

5 Conclusions

- 5.1 The Communities Board continues to have positive discussions and is working to establish a forward work plan. In addition work has continued in all other areas including supporting and promoting community committees, Poverty Truth Challenge and migration.
- Performance across the portfolio of the Board's remit is generally good and holding well or improving, although there are continued challenges around recycling and avoiding waste going to landfill. Leeds's burglary rate has seen a 1% increase although this is in the context of new recording procedures, with multiple offences recorded where a shared property is burgled.

6 Recommendations

6.1 Members are invited to consider the quarterly report of the Director of Environment and Housing and the Assistant Chief Executive (Citizens and Communities) relating to the Safer and Stronger elements of the Board's remit.

7 Background documents¹

None

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¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.



STRONGER COMMUNITIES – CITIZENS AND COMMUNITIES

SAFER STRONGER COMMUNITES BOARD: 2014/15 PERFORMANCE REPORTING (JAN 2015)

Performance Area	Strategic Links	Summary Comments
Locality Projects Board between communities and public bodies. The primary aim of the 3 locality projects is the shared learn taken from developing a model of how LCC (and the wider public sector) can work more collaborative in a way that increases community voice and influence and results in more empowered communities. learning from this will inform future strategy. Conversations are continuing to take place to negotiate		The Communities Board is continuing to develop projects that are a practical expression of how to increase dialogue between communities and public bodies. The primary aim of the 3 locality projects is the shared learning which can be taken from developing a model of how LCC (and the wider public sector) can work more collaboratively with communities in a way that increases community voice and influence and results in more empowered communities. The transfer of learning from this will inform future strategy. Conversations are continuing to take place to negotiate entry into 3 areas (one in each locality), and 2 community facilitators have been appointed to provide light touch facilitation over the year
City wide project	Communities Board	This focusses on community development; understanding what and where this is currently taking place, and considering different integrated models which lead to better use of existing resources. The intention is that this initially is a council perspective and then may be taken more widely. The final aspect of this work is to articulate the role of the Communities Board in future developments around community development. This will ensure that there is clear and shared understanding of best practice and provide a city wide perspective. Work has begun to map the supply of various community development activities by Housing Leeds and Area Support Teams so that there is a full understanding of levels of activity.
Communities Together (cohesion and resilience)	Communities Board	The Board is currently exploring its role in relation to cohesion and resilience. This is a complex area that cuts across a range of work that is taking place in other arenas e.g. Migration Partnership Board, Safer Leeds, safeguarding. It is therefore particularly important to ensure that the role of the Communities Board adds value to, and works with other work strands, and to understand how to respond to ripples created by incidents/tensions within communities. Specific work under the Integration Up North project is currently being considered
Tackling Poverty and Deprivation	Poverty and Board is available to Scrutiny which outlines work over the last year and approach to the next year	

Migration work	Communities Board	Work with the Cross Council Migration Group and the Migration Partnership, continues in relation to the agreed deliverables. A Migration Update report was received at Scrutiny on 16 February 2015. This highlighted the strength of partnership work in Leeds, and some of the benefits of migration to Leeds. A wide ranging discussion followed and Scrutiny recommends that its successor board prioritises this inquiry The feasibility of co-locating some of the migration organisations and services to increase co-operation and partnership working and to minimise back office costs by sharing premises has been explored. Space has been identified at Great George Street and most of the groups involved have expressed an interest in this. Negotiations are currently taking place around the practical aspects of taking this forward including costs involved.
Poverty Truth Challenge	Communities Board	 Work continues on the 3 work strands: Young people achieving potential. Stigma and the perception of poverty. Mental Health and Poverty. The aim for each of these work strands is to learn more about the area and begin to highlight potential opportunities to stimulate changes. The challenge will be completed in Summer, with a closing event aiming to take place in June. Consideration is currently being given to what a further iteration could look like.
	Best Council Plan Priority	Community committees have completed their third round of meetings and the final round for this financial year will be completed in March. Discussions at the meetings have focussed on themes such as; social Isolation and Ioneliness, domestic violence, youth activities, local employment opportunities, health and wellbeing and childhood obesity. The online audience continues to increase with over 1600 page likes collectively across the 10 pages. With some posts particularly around local consultation having an audience reach of over 4,000 people. The Social media pages are providing a useful mechanism in building stronger connections with residents, who may not otherwise engage with the council. The challenge now is how the committees develop two-way communications and generate conversation with their audiences. Raising awareness of the committees is on-going with lots of promotional activity taking place by the area support teams such as: • Personal invites from the chairs • Targeted invites through partners, community groups and residents • Promotional activity on social media

• Posters distributed in key areas and buildings

• Articles through various media channels, newsletters, press releases and attendance from Made in Leeds TV at events and meetings.

Strengthening local accountability and being more responsive to the needs of local

communities

Deliver **engagement plans** in each locality, resulting in increased involvement – all community committees are continuing to deliver against their engagement plans.

Design in the Public Sector is a programme run by the Design Council that supports local authorities wanting to increase their user-focus and mainstream co-design/co-production practice. We have used this support to tackle the question' how might local people get more involved in local decision-making?' and continue to collaborate with residents and partners to design, test and evaluate new ways of engaging local communities and informing community committee decision-making. The work started in Inner South, and the principles of 'service design' are being applied to a range of other projects across the council. The formal DIPS programme provides a 'service design' method and tools, it is similar to other service design approaches being used elsewhere in Leeds, and positive relationships are being formed with local practitioners

Work is ongoing to develop our approach to a **social contract** and to provide an outline of the future shape and responsibilities of the council, within a social contract context

Increase the community use of and interactions with **community hubs** In October 2014 Executive Board agreed the proposals to:

- Bring together all existing community based one stop centres, libraries and housing management offices to be managed as a single set of front-of house services, to enable the development of a city-wide network of community hubs.
- Develop the city-wide network of community hubs in partnership with Community Committees' and local ward councillors, and supported by a city centre community hub.

Work is continuing with the integration of services; libraries and job shops coming under the management of community hubs from 1 April, registrars transferring over at a date to be agreed, and housing front of office staff to be transferred in October. Mobile library service is also in scope for transfer on 1 October. Staff engagement events are scheduled to take place in Feb/March 2015

A further update will be given to Executive Board in March 2015, when information in relation to measuring the use and interactions with community hubs will be addressed.

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Resilience	Community resilience' is seen as the ability of individuals, households and communities to negotiate adverse conditions rather than be overcome by them. The term can apply to financial and social and environmental challenges and response to incidents. It can include developing new, better responses to changed circumstances. Key, linked, factors in community resilience include: Individuals' resilience levels within community ('healthy, engaged people') How isolated or networked people are What community assets exist (skills/qualifications, physical, social, cultural, leadership) Economics (disposable income, employment etc) A cross-council Graduate Scheme project is taking place in order to more fully understand methods of measuring resilience.
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DIRECTOR OF ENVIRONMENT AND HOUSING: QUARTER 3 / LATEST AVAILABLE DATA HIGHLIGHT REPORT

SECTION A: SAFER COMMUNITIES

Performance area	Performance Reports/Data (available to Members on request – n.b. some of this may include confidential protected data)	CPP / BCP Priority?	Summary comments drawing out performance issues for noting/discussion
Crime - Burglary	Partnership quarterly report card and burglary ward performance overview	City Priority Plan: Priority - Reduce crime levels and their impact across Leeds. Headline Indicator – Reduce the overall crime rate.	In the 12 months to the end of December 2014 there were 4,421 recorded offences, down 8.1% (392 fewer offences) when compared to the previous year. However, in the last 3 months (Oct-Dec), there were 1,623 recorded burglary dwelling offences in Leeds, up 60.4% (611 more offences than the previous 3 months). Leeds has seen an increase in its rate from 13 to 14 (per 1,000 households), reversing previous improvements. There has been a change in recording procedure, with multiple offences recorded when a shared property is burgled (i.e. one offence per victim, regardless of the nature of the shared arrangements or internal door locks, so there will be an increase in multiple offences when previously only one would be recorded. This has led to some increases in reported crime levels, especially in areas with high student or shared accommodation. The autumnal months traditionally see increases in burglary offences; these rises occur throughout the day, not only in the longer twilight and dark periods. Small series of organised offending (such as "car key" burglaries and "bogus official" offences) are occurring; not always in high volume burglary areas. The following are some of the examples of work being carried out: • New processes are in place for the delivery of IOM (Integrated Offender Management) across the Leeds District with a new combined (Red and Amber) cohort of offenders (all SAC – Serious Acquisitive Crime) who are managed by the neighbourhood teams as part of daily business. Some challenges are still being faced in terms of ensuring that this is delivered to the required standard but measures are in place to ensure that appropriate up-skilling of front line officers is taking place and the work is being prioritised and documented as appropriate. • Community impact statements have been updated and are being driven locally within Leeds District to ensure that any opportunities to suitably influence sentencing are maximised for both Burglary Dwelling

			 and other SAC. The Leeds District CPOs are working with a volunteer to produce crime prevention advice for delivery across the District, including burglary other and bogus caller to date. Fact Sheets are listed on the Intranet. Additional advice is currently being developed. A 'child's play' concept is being launched in conjunction with the Wakefield District – the resources from which can then be used in other areas of the Force – Theft From Motor Vehicle and Burglary Other are the first two subject areas to be addressed – insecure burglary will be the third. A press release in relation to the buying of stolen goods (from shoplifting) – supported by supermarkets. The wider campaign will be developed in due course. Work continues in the localities of concern and during this quarter partnership plans have been developed for the 'Darker Nights'. Profiles have been compiled for third Local Neighbourhood.
Anti-Social Behaviour	Partnership quarterly report card and monthly service level data	City Priority Plan: Priority – Effectively tackle and reduce ASB in our communities. Headline Indicator – Improve public perception rates that ASB is being handled effectively.	In the 12 months to the end of December 2014, there were 5,277 new enquiries allocated to LASBT, an 11.9% (+605) increase on the previous 12 month period. 1,177 new enquiries were received in quarter 3 (Oct-Dec); approximately 13.1% increase on the same period for 2013/14. The greatest volume of enquiries is noise nuisance accounting for over 57% of all ASB reports. The volume of noise reports has been consistently high since the integration of the daytime service and out of hours (OOH) noise nuisance into LASBT. OOH noise nuisance received 5718 calls in the last 12 months. LASBT opened 346 new cases during quarter 3, a small decrease (-32) on the same period 2013/14 (378) – compared with the increase in new <i>enquiries</i> referred to above. Caseloads can naturally fluctuate due to seasonal events/weather but may also have decreased over the last year due to dealing with enquires more effectively. LASBT opened 1662 new cases in the 12 months to the end of December 2014 a reduction of 208 in the previous corresponding 12 month period to December 2014. Overall satisfaction for service received continues to be high and was at 95.5% at the end of the third quarter. Changes to West Yorkshire Police processes have improved the triaging and allocation of reported issues within WYP. There is now a ring back process for all ASB reports, ensuring victims have appropriate information to report further non-criminal incidents to LASBT. The new process has contributed to an increased workload for the Link Officers from 192 cases August 2013 to 352 cases August 2014. The following are some of the key examples of work being carried out in this area: • LASBT has used the new tools and powers and to date undertaken 4 ASB House Closures. • Increased the number of noise abatement notices. • Undertook 5 noise seizers

			Delivered a bespoke noise service in West Leeds.
			LASBT has a finite capacity and cannot keep increasing its enquires/workload exponentially without reviewing its core provision.
Domestic Violence	Partnership quarterly report card and some police data	BCP Objective 1 – Supporting communities and tackling poverty – Tackling domestic violence and abuse.	At December 2014, the twelve month rolling repeat victimisation rate was 35.2% (14,226 incidents and 5,007 repeat victims). Actual reported incidents have increased in the last 12 months to the end of December 2014, by 5.7% (770 more offences). At December 2014, the twelve month rolling repeat suspect rate was 16.0% (2,282 repeat suspects). Arguments, abuse and physical violence are the most commonly reported domestic abuse related incidents to the Police. Additional factors recorded show that over one third of incidents (just under 5,000) had children present. (Additional factors are based on recorded incident flags only. These are assigned at the time of initial recording and may not reflect full details identified through later investigation). Please see the following key examples of work carried out in this area: • 10 Domestic Homicide Reviews are currently live. The first DHR Overview report has been submitted to Home Office and is awaiting quality assurance. A local DHR Policy has been signed off with a Procedures document near completion. A toolkit will also be developed. • Lessons Learned from the city's first completed DHR are being rolled out across the city through multi agency briefings. • Cluster based work to roll out a new DV Quality Mark for services to children and young people is underway with 9 clusters due to attain the Quality Mark for services to children and young people is underway with 9 clusters due to attain the Quality Mark by April 2015. • A DV Quality Mark for private businesses will be launched at a DV Conference in March 2015 to engage the private sector in DV issues. • A multi-agency team has been established to oversee the review of DV commissioning services. The review will consider issues raised in Scrutiny, DHRs, NICE Guidance, OFSTED and HMIC inspection. • The refreshed LCC Domestic Policy has been agreed by the Unions and awaits sign off by the HR Leadership Team. • The Safeguarding Partnership is going live in February 2015 to address standard, medium and high

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Drugs and	Adult Successful	BCP Objective 1 –	As of October 2014 commissioned services have delivered 261 successful completions. Due to problems with
Alcohol	Completions	Supporting	NDTMS data, the data for November and December (to provide a full quarter 3 picture) is not yet available.
	and	communities and	
	Representations	tackling poverty –	
	(Provider)	Supporting healthy	
	Report –	lifestyles and getting	
	monthly.	people active	
		(Increase the	
		number of	
		successful alcohol	
		and drug	
		treatments)	

SECTION B: STRONGER COMMUNITIES

Perf	formance	Performance		Summary comments drawing out performance issues for noting/discussion											
area	a	Reports/Data (available to Members on request – n.b. some of this may include confidential protected data)													
	Missed bins M	Monthly trend report	BCP Objective 5 – Dealing effectively with the city's waste – Ensuring a safe, efficient and reliable waste collection service (Reduce the number of missed	Latest Available Data – Lunar Month 11 (Week Commencing 5 January 2015) Lunar months 6 onwards have shown an overall improvement in missed bins compared with previous months, with the overall figure standing at 31.09 better than for the same period last year. There has been a recent increase in black and green bins with a reduction in brown bins as to be expected at this time of year. This improved position is against a background of a change in the number of bins collected on a weekly basis following the implementation of phase 3 of the Alternate Weekly Collections; Phase 4 is due to be implemented in May. Other factors include the phase 1 introduction of in-cab technology (IWMS) and the move to a four working area way of crew supervision which staff have reported as having a positive impact.											
9			collections).		1	2	3	4	5	6	7	8	9	10	11
				Residual Black	76.83	89.91	87.58	63.65	133.89	90.32	89.05	72.21	55.47	88.53	83.47
				SORT - Green	76.12	84.04	79.6	43.86	78.25	91.75	74.39	51.93	66.32	55.61	80.00
				Garden - Brown	120.6 8	144.82	115.37	131.79	124.25	80.75	76.00	63.25	54.75	4.25	0.00
				Overall	85.89	99.94	91.34	72.81	115.36	88.75	81.98	64.32	58.54	61.20	65.05
				13/14 Overall	83.91	137.55	129.76	138.76	140.33	78.63	60.04	85.30	132.40	106.12	96.14
						1	1	1	1		1	1			

	Recycling		, , ,	2014/15 Latest Available Data:						
			with the city's waste		Oct	Nov	Dec			
			- Increasing recycling	Monthly Target	46.2%	46.0%	38.5%			
			and reducing the use	Monthly Achieved	46.3%	45.7%	33.7%			
			of landfill.	YTD Target	48.9%	48.6%	47.6%			
				YTD Achieved	46.3%	45.8%	44.6%			
_	Tonnage to Monthly	•	BCP Objective 5 –	Although kerbside recycling volumes as of December 2014 are up 6.7% (adding 1.4% to the NI recycling performance). As previously advised, this overall slight reduction is partially attributed to AWM recycling less from their plant and doing more energy recovery than recycling. 2014/15 Latest Available Data:						
	Landfill (domestic	trend report	Dealing effectively with the city's waste		Oct	Nov	Dec			
	waste only)		– Increasing recycling	Monthly Target	11,155t	10,613t	11,039t			
7	,,		and reducing the use	Monthly Achieved	11,613t	10,857t	10,517t			
Page 30			of landfill.	YTD Target	78,706t	89,319t	100,358t			
30				YTD Achieved	84,490t	95,347t	105,864t			
				YTD figures (December 2 reduction on the figure 1 Kerbside collected black of 3,529t from the Dece	or the same period las bin waste stands at 12	st year. 27,287t as of Decembe	-	ove target, it is a figure). This is a reduction		

SECTION C: POTENTIAL EMERGING RISKS/ISSUES

Risk/Issue	Reports/Data	Summary comments
	(available to Members on	
	request – n.b. some of this may	
	include confidential protected	
	data)	
Risks associated	(no report available –	Phases 1, 2 and 3 have now been successfully implemented. The scheme commenced on the 28th July 2014 to cover the
with	based on officer's verbal	phase 3 area. This covers just over 30'000 properties. Since go live we have deployed waste advisors in to areas using
Implementation of	update)	intelligence from the crews, colleagues from housing and the supervisors at Waste Management. We have been looking
Alternate Weekly		at set locations where additional waste is still being presented on residual weeks, and we will use our resources to

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Collection		target these areas to look at the levels of recycling, green bin presentation, with the aim of reducing the waste that is going in to the residual bins and landfill. The final fourth phase is due to be implemented in May 2015.
Risks associated with Ash Tree Dieback	(No report available – officer's update only)	The most recent data shows almost 1000 sites UK-wide where disease has been identified and it is spreading fast. The first cases within the Leeds boundary are anticipated soon – potentially this summer. Our approach to mitigating the effects of Chalara once identified in Leeds remains the same. We will focus on unreasonable risks to people or property. We will continue to ban the planting of ash in our planting schemes and monitor the spread of the disease through Yorkshire on a monthly basis.

NB. Exclusions from performance monitoring this quarter:

- Grounds Maintenance Performance reports will be put in place for the next season of grass-cutting.
- Street Cleanliness Winter 2014/15 surveys are currently ongoing with results expected in March.

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Agenda Item 9



Report author: Peter Marrington

Tel: 39 51151

Report of Head of Scrutiny and Member Development

Report to Safer and Stronger Communities Scrutiny Board

Date: 20 April 2015

Subject: Final Inquiry report – Peckfield Landfill Site

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	☐ Yes	⊠ No
Are there implications for equality and diversity and cohesion and integration?	☐ Yes	⊠ No
Is the decision eligible for Call-In?	☐ Yes	⊠ No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	☐ Yes	⊠ No

Purpose of this report

- 1. The purpose of this report is to present the draft Inquiry report arising from the Board's Peckfield Landfill Site Inquiry.
- 2. At the time of agenda despatch the report was unavailable. It will be issued prior to the meeting.

Recommendations

- Members are asked to:
 - a) Consider and agree the Board's Inquiry report subject to any amendments.
 - b) Submit the report to those bodies to which recommendations are made.

Background papers¹

4. None used

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.

